

Customer Care Worksheet

Fill out the fields below as you get to know your customer over time.

Refer to this sheet when contacting them to be informed on their hobbies, interests and products they frequently order.

Name:
Date they became a customer:
How you met:
Contact information (check preferred method): Phone call
☐ Text ☐ Email
Birthday:
Family:
Current Album:
Products/Collections purchased recently:
Products and promotions that you want to be sure to share again in the future:
Additional information: