

## **CUSTOMER ORDER FORM**

Customer name:			_ Date:							
Address:							Adviso	or's Name & Addres	S	
					I am inte	am interested in:				
							ra income	☐ Emails with the latest offers		
						Getting friends together				
Purchases		_								
Item #		Des	scription			Qty	Price each	Non-taxable Amt.	Taxable Amt.	
							Subtotal:	(A)\$	(B)\$	
Shipping:					Payment calculation:					
Sales Amount	U.S. 4	8 States	AK, HI, P	R, Guam, VI		Total Purchases (A+B) \$		3) \$ (1)		
	Ground	2-Day Air	Ground	2-Day Air						
\$0 - \$150	\$8.95	\$18.95	\$28.95	\$38.95		Shipping & Handling (based on line 1) \$ (2)				
\$151 - \$300	\$14.95	\$24.95	\$34.95	\$44.95						
\$301 - \$500	\$18.95	\$28.95	\$38.95	\$48.95	Ta	Tax (line B+2= \$x tax rate%) \$ (3) (Shipping & handling fees are not taxable in some states. If so, multiply B by tax rate.)				
\$501 +	FREE	\$50	\$20	\$50	(Sh					
						т.		alara Albara 1.0.7	\ \[ \begin{align*}	
						10	otal amount	due (line 1+2+3	) \$	
You, the buy	ver. may	Paymen	t informatio	n .						
cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the Notice of Cancellation on the back for explanation of this right.		Payment information ☐ Cash ☐ Check (make payable to your Advisor) Credit Card: MasterCard ☐ VISA ☐ Discover ☐								
		Card holder name:								
		Card number:								
		Expiration date: Card code:								
		Signature:								
		1	In the event of an error or discontinued item(s), an adjustment may be made to your credit card not to exceed 10% of the order total.							

## NOTICE OF CANCELLATION

	WARRANTY
(Buyer's signature)	
I HEREBY CANCEL THIS TRANSACTION:	(Date)
Not later than midnight of:(Date)	
(Advisor's name)	(Advisor's address)
	, at
To cancel this transaction, mail or deliver a sig the CM Advisor named on the front side of thi	ned and dated copy of this cancellation notice or any other written notice to is form.
cancellation, you may retain or dispose of the	and the seller does not pick them up within 20 days of the date of your notice of goods without any further obligation. If you fail to make the goods available to to the seller and fail to do so, then you remain liable for the performance of all
	seller at your residence, in substantially as good condition as when received, ct or sale; or you may, if you wish, comply with the instructions of the seller the seller's expense and risk.
	ments made by you under the contract or sale, and any negotiable instrument usiness days following receipt by the seller of your cancellation notice, and any will be canceled.
(Date of transaction) You may CANCEL this transaction, without any	y penalty or obligation, within THREE BUSINESS DAYS from the above date.
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When subjected to normal use, the Company warrants that all tools and accessories purchased after November 1, 2014, from the Company shall be free from defects in materials and craftsmanship for a period of 90 days from the date of purchase.

When subjected to normal use, the Company warrants that all albums purchased after November 1, 2014, from the Company shall free from defects in materials and craftsmanship for a lifetime from the date of purchase.

If any component in the product has such a manufacturing defect within the warranty period noted above, the Company will replace it with the same product, or if the same is not available, an equivalent product or a credit for the product. For questions or to initiate a warranty claim, please email CustomerService@CreativeMemories.com.

The warranties do not cover items such as damaged photographs or memorabilia.

Notice of cancellation on

## **RETURNS**

Advisors and customers are encouraged to choose products carefully. If an item is ordered in error, the Company will endeavor to exchange that item with a comparable item. The shipping and handling to return the item and have a new item shipped will be at the customer's expense. For questions or to initiate a Returns claim, please email CustomerService@CreativeMemories.com.

## **INACCURATE DELIVERY**

In the event the Company ships unordered merchandise in error, it may be returned for a credit, refund or exchange at the Company's expense provided the following steps are taken:

- The recipient notifies the Company within five days of receipt of the order by email at CustomerService@CreativeMemories.com.
- A copy of the shipping or packing slip must be enclosed with completed Company-required forms.
- Products must be returned in original containers and must be packed properly to prevent damage in return shipment.

If you would like to report a warranty item, initiate a return or have a question on the policy, please contact CustomerService@ CreativeMemories.com.